



HU ZHANGXI

PMP, MICE, CEng, FIDIC Accredited Trainer, Secretary General of SAQ (Shanghai Association for Quality) / Vice President of STEDI (Shanghai Tunnel Engineering & Rail Transit Design and Research Institute), China

I AM SPEAKING AT:

2021 | IPMA GLOBAL
BEST PRACTICE WEEK
ONLINE EVENT

April **29**th | **2:30** pm CEST / UTC+2

Bio:

Zhangxi Hu, PMP, MICE, CEng, FIDIC Accredited Trainer and member of FIDIC Certification Board, National Registered Consulting Engineer and Fellow Engineer of China, Secretary General of SAQ (Shanghai Association for Quality), Vice President of STEDI (Shanghai Tunnel Engineering & Rail Transit Design and Research Institute), 28 years' professional experience of engineering consulting services and project management, 15 years' experience of executive management in charge of organizational strategy management, QMS, EMS, OHSMS, project director of overseas business and staff training.

Abstract:

The outbreak of COVID-19 in China early 2020 and then the global pandemic brought about fundamental changes to economy and society. As a leading professional social organization, SAQ (Shanghai Association for Quality) organizes variety of quality improvement activities, public education, regional and international events on quality and management innovations every year, and provides diversified professional services on government quality policy, organization quality culture, management systems, quality approaches and tools to member organizations covering 90% industries. The presentation will share the thoughts and practice of SAQ in the challenging year of 2020 regarding to delivering high performance with increasing resilience building on agile response, dynamic management, online and digital transformation. The speech will be elaborated with cases and data to answer questions might be interested by audience: How did SAQ respond to the exceptional event and subsequent impacts of COVID-19? What and how outcomes and performance had SAQ delivered? And to what extent the capacity of resilience had SAQ developed?